

# CLAIM REQUIREMENTS CANCER POLICY AND SUPPLEMENTS BENEFITS

# If the loss is incurred during the first six (6) months from the policy effective date the Claimant (Patient) should submit the following documents:

- 1. Three (3) authorizations to release medical records signed in original, if patient is over 21 years of age.
  - If the patient is minor, the authorization must be signed by his/her parent or legal guardian.
- 2. Copy of photo identification with claimant signature.
- 3. Names of hospitals the claimant had visited during the last 2 years and names, specialty, address and telephone number of all physicians that have treated him/her during the last two (2) years.
- 4. Copy of the medical record from the attending physician regarding the condition that is claimed.

## If Claimant is a dependant over 21 year old or under 23 year old:

 Certification of full-time student status from a recognized educational institution near or during the period claimed.

## If Claimant is economically dependent on the Primary Insured

Submit copy of the parent most recent income tax returned

# If Claimant is an adopted child

· Submit final adoption decree

#### PREMIUM PAYMENT THROUGH PAYROLL DEDUCTION:

- Submit payment stub showing the first premium deduction <u>during the loss claimed</u> or
- Employer Premium Deduction Certification.

CL-0915-152

# **CANCER POLICY BENEFITS**

# AND DREAD DISEASES (REVIEW THE BENEFITS IN YOUR POLICY)

## Claim form No. CL-0801-108 completed and signed by:

- Claimant to be completed in each claim
- Claimant Antifraud Law No. 230 Notice dated August 9, 2008, if it is not included in the claim form
- Admission certification signed by medical record officer
- Attending physician statement (in cancer claims or dread diseases, must be completed only in the first claim)

## Initial Medical Exams for cancer diagnosis or dread diseases

- Medical certification
- Positive pathological report
- Costs of laboratories, nuclear research studies, x-rays, etc. Done before the positive diagnostic
- Result of studies done before the first positive diagnostic result: laboratories, nuclear research studies, x-rays, etc.

#### Waiver of Premium

Be the policyowner

## Hospitalization, Drugs and Extended Coverage

- Admission and discharge summary
- Or medical record department certification indicating the period admitted and diagnosis

# Disability Indemnity or Loss of Income while Hospitalized

• The policyowner should be the claimant and losing income while is hospitlalized

#### **Intensive Care**

- Medical record department certification indicating the diagnosis, period and time for admission and discharge
- Or nurse notes for the intensive care unit admission

#### **Nursing Home**

- Medical order justifying a nursing home
- Discharge summary of previous hospital admission
- Nursing home bill

# **Physician Visits**

- Physician visits progress notes while admitted in the hospital
- Physician visits costs, post-surgery visits are excluded

#### **Private Nursing Services**

- Medical order justifying private nursing services while hospitalized
- Payment receipt for services with dates and costs

#### **Nursing Services at Home**

- Medical order justifying private nursing services at home
- Payment receipt for services with dates and costs

# **Surgery and Anesthesia**

- Surgery report
- Surgery cost
- Surgery pathology report

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# **Medical Second Opinion**

- Medical visit notes for a second opinion
- Second opinion visit cost

#### **Blood and Plasma**

- · Hospital charges for blood and / or plasma
- Transfusion record

## Radiotherapy, Chemotherapy and Experimental Therapy

- Treatment bill with name, cost, CPT code and service date
- Or the drug store certification with the cost of the drug

#### Ambulance

- Being admitted in hospital
- Ambulance service cost

## **Air Transportation for Insured**

- Medical order from hematologist oncologist certifying treatment in a foreign hospital
- Regular rate air ticket receipt

## Air Transportation and Lodging for Family Caregivers

- Regular rate air ticket receipt
- Family caregivers lodging cost

#### **Breast Prosthesis and other Prosthesis**

Prosthesis cost

#### **Breast Reconstruction**

- Surgery report
- Surgeon bill

#### Skin Cancer

- Medical certification
- Positive pathology report
- Surgery report

#### Home Reclusion due to Terminal Cancer

Medical order with the reason to reclude at home

# **Funeral Expenses**

- Death claim form completed by claimant (CL-0586-58)
- Copy of claimant social security card
- Copy of claimant identification
- Original of death certificate (form RD-77) with causes of death
- Funeral service payment receipt

## If funeral service was not paid, submit:

- Funeral bill
- Antifraud Notice Law 230 signed by funeral director
- Benefits designation authorizing the payment to funeral home signed by the person responsible of the funeral service
- Copy of identification of the person who signed the funeral service contract

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## **Post Mortem Diagnosis**

- Cancer policy claim form completed and signed by the beneficiary (CL-0801-108)
- Copy of beneficiary identification with signature
- Original death certificate (form RD-77)
- Medical certification filled and signed by the physician, not the surgeon or oncologist
- Admission and discharge summary of hospitalization incurred 45 days prior to the death date or certification by medical record officer with dates and diagnostic
- Medical record of admission
- Hospital bill

#### **Good Health Maintenance**

- Claim form signed by main insured
- Negative result with service date of a preventive test to detect cancer

# Housekeeper

- Medical order justifying the need for the services of a housekeeper
- Payment receipt with the services dates and cost

# **Psychological Support**

- Medical order justifying the need for psychological services
- Payment receipt with the services dates and cost
- Evidence of medical visits

## **Quality Life**

- Medical order justifying the need of items and services detail in the policy
- · Payment receipt with the name of items or services with dates and cost

# **Additional Compensation for Employee Parents**

• Employer certification with the periods of used labor licenses or copy of income payment stubs

#### **Erectile Dysfunction**

- Medical order justifying the need of a surgical procedure o drugs for erectile dysfunction
- Payment receipt with dates and cost

#### **Drugs for Nausea due to Chemotherapy**

Payment receipt with dates and cost for drugs against nausea due to chemotherapy treatment

#### X-Rays, CT Scan and MRI

- Bill or payment receipt of the study report
- Medical order justifying the need for the study

## **Legal Services**

 Payment receipt with date and cost from the lawyer who gave the legal services as a consequence of insured death

#### **Transfer of Mortal Remains**

• Payment receipt of funeral home that transfer the insured remains

#### **Ground Transportation**

- · Medical order certifying treatment in a foreign hospital by an hematologist onchologist
- Car rental payment receipt

# Vaccine against Human Papilloma Virus

- Payment receipt with date and cost of the vaccine
- Pediatrician medical certification

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